Travel Conditions

Edo Craftsmanship on the Nikko Kaido (February 6–7, 2027)

This is an English translation of the Japanese Travel Conditions (ご旅行条件書). If there is any difference between the English and Japanese versions, the Japanese version prevails.

1. Package Tour Contract

This tour is organized by Tobu Bus Co., Ltd. (the “Company”). Guests who join this tour enter into a contract with the Company for a package tour offered to the public (the “Package Tour Contract”). The terms of the Package Tour Contract are based on these Travel Conditions and the Company’s Travel Agency Terms and Conditions.

2. How to Apply and When the Contract Is Concluded

The Company accepts applications for this tour only through the application form on the dedicated website. After receiving your application, the Company will email you payment instructions. The Package Tour Contract is concluded when you complete payment and the Company receives the tour price.

Deposit	The full tour price for each adult and child. (This is treated as part of any cancellation fee.)
Contract documents	These Travel Conditions, or the final itinerary sent to you by the day of the tour.
Payment method	Bank transfer to the account designated by the Company.
Payment deadline	Within 10 days of the date the Company sends the payment instructions email.
Application deadline	January 6, 2027.

3. Conditions for Application

If you (1) have a physical disability, or (2) have a health condition or need special arrangements, please tell us when you apply. We may ask you to submit a medical certificate.

4. Changes to the Package Tour Contract

The Company may change the contents of the Package Tour Contract when events beyond its control occur, such as natural disasters, the suspension of travel services such as transportation, or transportation services not provided according to the original operating schedule.

5. Your Right to Cancel the Package Tour Contract

(1) You may cancel the Package Tour Contract at any time by paying the following cancellation fee.

Cancellation date	Cancellation fee (percentage of the tour price)
Up to 11 days before the tour start date	Free
10 to 8 days before the tour start date	20%
7 to 2 days before the tour start date	30%
The day before the tour start date	40%
On the tour start date	50%
After the tour starts, or no-show without notice	100%

(2) You may cancel the Package Tour Contract without paying a cancellation (or change) fee when the tour cannot be carried out according to the itinerary because of events beyond the Company's control, such as natural disasters, orders from government authorities, or transportation services not provided according to the original operating schedule.

6. The Company's Right to Cancel the Package Tour Contract

The Company may cancel the Package Tour Contract before the tour starts in the following cases:

1. You do not meet the participation conditions the Company stated in advance.
2. You are found unable to withstand the tour due to illness or other reasons.
3. You do not pay the tour price by the specified deadline.
4. The minimum number of participants is not reached. (In this case, we will notify you no later than 14 days before the tour start date, counting the start date.)

7. Tour Management

The Company may have a tour escort or another person accompany the tour to carry out all or part of the duties the Company considers necessary.

8. The Company's Liability and Exemptions

1. If the Company causes you damage intentionally or through negligence, the Company will compensate you, provided that you notify the Company within 2 years from the day after the damage occurred.
2. For damage to baggage, the Company will compensate you up to JPY 150,000 per person, provided that you notify the Company within 14 days from the day after the damage occurred.
3. The Company is not liable for damage caused by events such as natural disasters, riots, food poisoning or theft.

9. Your Liability

If the Company suffers damage because of your intentional act or negligence, or an act that violates laws, public order or morals, the Company will claim compensation from you.

10. Compensation for Accidents During the Tour

If you suffer certain damage to your life, body or baggage from a sudden, accidental and external accident while on the tour, the Company will pay the specified compensation and hospitalization benefits.

11. Minimum Number of Participants

The minimum number of participants for this tour is 3.

12. Reference Date for the Tour Conditions and Price

The reference date for the conditions and price of this tour is November 1, 2026.

13. Validity of Travel Insurance

Travel insurance coverage ends at the point where you get off the bus at the end of the tour.

14. Handling of Personal Information

The Company uses the personal information you provide when applying only to the extent necessary to contact you, to arrange transportation and other services, and for you to receive those services.

Tour organizer and operator: Tobu Bus Co., Ltd.
Registered Travel Agency No. 2-5200 (Governor of Tokyo)